

Terms of use

PLEASE READ CAREFULLY THE DOCUMENT BELOW THAT APPLIES TO THIS SITE AND ALL THE MATERIALS CONTAINED THEREIN:

If eventually the order is not delivered in the best conditions, kindly contact us to resolve the situation.

According to Decree Law No. 143/2001, Article 6.º, discards can be made in accordance with the following provisions:

1 - In the distance selling the consumer has a minimum period of 14 days to rescind the contract without paying compensation and without the need to state the reason.

2 - To exercise this right, the term include:

- a) Regarding the supply of goods, from the days of its receipt by the consumer when they have been complied with the obligations set out in Article 5. This same decree;
- b) In regard to the provision of services, from the date of the contract or from the day they were completed the obligations set out in Article 5. this decree, if they happen after that celebration, provided they do not if exceed the three-month period referred to in the following paragraph;
- c) If the supplier has not fulfilled the obligations set out in Article 5. this decree, the deadline referred to in paragraph 1 shall be three months from the date of receipt of goods by consumers or, in the case of services, the date of the contract;
- d) If the supplier will meet the obligations set out in Article 5. this decree, during the period of resolution referred to in the preceding paragraph and before the consumer has exercised that right, they have 14 days to rescind the contract from the date of receipt of such information.

3 - If the supplier has not fulfilled the obligations set out in Article 7. This decree, the deadline referred to in paragraph 1 shall be three months from the date of receipt of goods by consumers or, in the case of services, the date of the contract.

4 - If the supplier will meet the obligations set out in Article 7. This decree, during the period of resolution referred to in the preceding paragraph and before the consumer has exercised that right, they have 14 days to rescind the contract from the receipt of such information.

5 - Notwithstanding established in part a) of paragraph 3 of the previous article, it is exercised the right of the consumer through the dispatch, within the time specified here, registered letter with acknowledgment of receipt stating the other party or the person appointed to such a willingness to settle the contract.

6 - All articles submitted on this site benefits from 12 months of warranty under the circumstances of each manufacturer. Are considered situations of warranty, failure or damage to articles, that do not rise to misuse them.